



# TwinPearlz Consulting Agency Refund Policy

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## Refund Policy

Thanks for shopping at <http://www.twinpearlzconsulting.com>

If you are not entirely satisfied with your purchase, we're here to help.

### Refunds

You have 7 days to receive a refund for services that have not been started. Once service request has been started by a representative of TwinPearlz Consulting Agency, no refund will be rendered. Digital products purchased are non-refundable. All deposits are non-refundable.

Services are agreed to in the initial communication with the client to move forward with the scope of work. For "In Scope" services, funds are dedicated to the labor and fees associated with the project. The client has 24 hours to modify the scope of work once deposit is received.

### Contact Us

If you have any questions on our refund policy for your product and/or service, contact us at [inquiries@twinpearlzconsulting.com](mailto:inquiries@twinpearlzconsulting.com) .